

INTERNAL USE
RULES OF
SPA
FACILITIES

- **Silence please**, this is a rest and relaxation zone.
- **You must wear a swimming cap**, swimsuit and flip-flops in order to enter the spa circuit.
- You are **not allowed** to bring **any food or drinks** into the facilities.
- The availability of the **spa facilities / services cannot be guaranteed** unless you book in advance.
- If you are more than **ten minutes late for your treatment and/or spa circuit** session, this time will be **deducted from your session**.
- The **cancellation** of any **treatment less than 48 hours** in advance **will be subject to a 50%** cancellation charge.
- **Gift vouchers expire one year after the purchase date**, unless stated otherwise on the voucher.
- It is important **to notify staff of any health problem** that may affect your treatment or your use of the spa. Please consult your doctor if you are pregnant or if you suffer from any health problems, especially cardiovascular or respiratory diseases. Customers use the facilities at their own risk.
- There is **no life-saving/lifeguard service** for users of the spa swimming pool.
- In accordance with article 17.3 of Decree 165/2001, of 12 June, of the Government of Catalonia, **children under 14 years old are not allowed to enter the facilities**.